

Funk Beat School of Music – Refund Policy

At Funk Beat School of Music, we pride ourselves on delivering amazing, top-tier music education. Our classes are carefully structured and up-to-the-mark to ensure an exceptional learning experience for every student. However, we understand that unique circumstances may arise where you might need to request a refund. If you feel our teaching services are not meeting your expectations at any point, or if you need to discontinue your lessons, please review the following terms and conditions.

1. How to Submit a Request

All refund requests must be formally submitted via email.

- **Email Address:** send your request to humanresources@funkbeatschool.com
- **Review Timeline:** Our team will review your submission and respond to you within **5 working days** from the date of receipt.

2. Eligibility and Calculations

Refunds are not automatically guaranteed and are subject to a thorough review based on the specific circumstances of the request:

- **Circumstantial Review:** Approval depends heavily on the context and reasons provided for the refund request.
- **Pro-Rata Class Credits:** If approved, refunds are calculated based on the number of classes you have already taken versus the remaining classes left in your billing cycle. You will only be refunded for the unused, credited classes.

- **Non-Refundable Fees:** Please note that the initial **Registration Charges** are strictly non-refundable.
- **Referral Bonuses:** Any promotional discounts or referral bonuses applied to your account are non-refundable and will be excluded from the final payout calculation.

3. Processing and Payout Timelines

Once a refund request is approved and finalized, the payout timeline and method depend on your geographic location:

- **Domestic (Indian Bank Accounts):** The refund will be processed and credited to your designated Indian bank account within **5 working days**.
- **International Accounts:** For students outside of India, the refund will take **15 to 20 working days** to process. International payouts will be issued via **PayPal** or other available international payment modes.
- **Transfer Fees:** Please note that any processing fees, currency conversion fees, or international transfer charges levied by payment gateways (like PayPal) will be deducted from your final refund amount.

By enrolling in classes at Funk Beat School of Music, you acknowledge and agree to abide by the terms outlined in this Refund Policy. For any questions or clarifications regarding these terms, please contact our support team.